

Oracle® Hospitality BellaVita
Medical Module User guide
Release 2.7.1

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Preface

This document has been created to provide guidelines for the activation and use of BellaVita Medical Module. Most settings are specified for Italian mode, please consider them when completing the configuration.

Audience

This guide is intended for system administrators and support familiar with Suite8.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/ module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
October 7, 2013	<ul style="list-style-type: none">• Initial publication. Document Version Number: 1.0

1 What is Medical Module?

Medical module is used in spas where the medical activity needs to be registered. The first version of BellaVita medical module was developed for Italian specifications, so some of the below information will not be used in other countries.

2 Enabling

Activate medical module:

- BellaVita directory/local-settings/hostname/local.properties:
 - Change the value of `medical.module.enabled` in `local.properties` to `y`

```
299 # Medical Module
300 medical.module.enabled = y
```

- **FOR Italy only:** Add the `ASLPostingHandler` entry at the end of the line in `local.properties`: `export.document.plugin=..., com.softwareag.ch.w4y.export.csv.ExportDocumentPlugin:com.softwareag.ch.w4y.export.csv.asl.ASLPostingHandler`
- run from command prompt: BellaVita dir/deployment:

```
setenv
ant runtime.update
```
- **FOR Italy only:** Italian regions and provinces: `ant create.italian.regions` to insert Institute Districts

Set country specific settings for medical module

- BellaVita Administration/Settings/System/Systemparameter: Change the country code to apply the country specific settings `medical.module.CountryCode` to `it`

The screenshot shows the BellaVita Administration web interface. On the left is a navigation menu with categories like Login, Welldesk, Schedules, Master Data, Add-Ons, Import / Export, Reports, and Administration. Under Administration, there is a tree view with folders for Schedule, Settings, Basic Setup, Booking, Custom Forms, Inventory, Medical, Pricing, Print Templates, Resource Filter, Revenue, Standard, and System. The 'System' folder is expanded, showing 'SystemParameter:'. The main content area is titled 'Find SystemParameter objects' and contains a search form with 'Conditions' and a table of results.

Search Conditions:

- ParameterKey: `medical.module.CountryCode`
- AND: (empty)

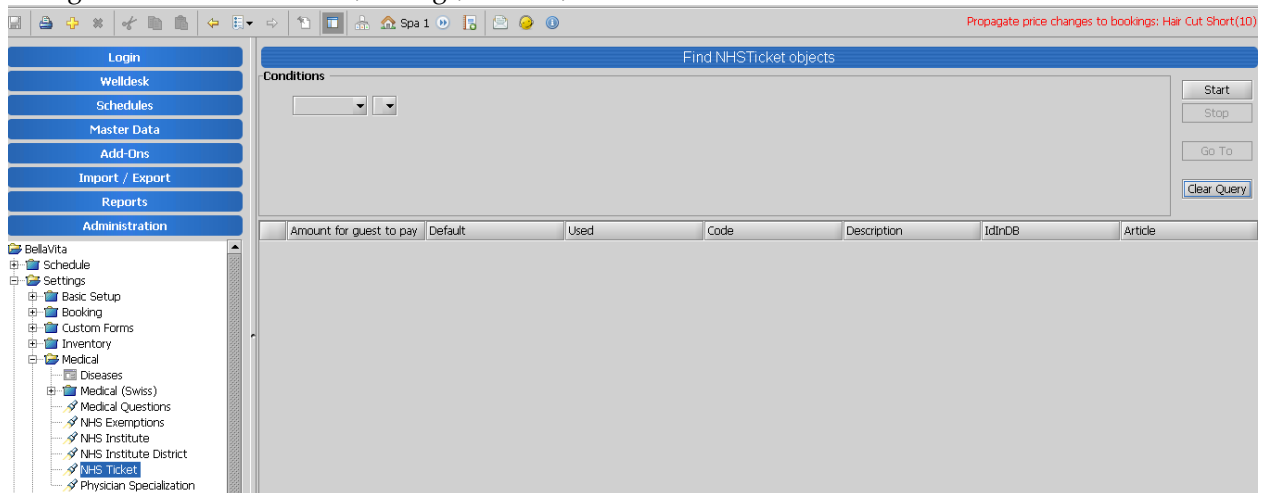
Results Table:

	ParameterDescription	ParameterKey	ParameterValue	UserDefined	Spa
1	medical.module.CountryCode:	medical.module.CountryCode	it	<input checked="" type="checkbox"/>	

3 Configuration

NHS Ticket

Patients who arrive with a prescription to consume therapies are not always paying the full price of their treatments. According to ASL (Italian National Health System) patients are entitled to a variety of NHS tickets, which shows the amount to be paid by the patients for their treatments irrelevant of their actual price. The rest of the price will be settled by ASL. These tickets are configured in Administration/Settings/Medical/NHS ticket.



Add new ticket by the yellow plus in the top toolbar. Enter the amount the guest has to pay and add a description as you wish to see it appear in the application.

Amount for guest to pay	<input type="text" value="5.00 EUR"/>
Default	<input type="checkbox"/>
Used	<input checked="" type="checkbox"/>
Code	<input type="text" value="-1"/>
Description	<input type="text" value="5 EURO"/>

Make sure one of the tickets is marked as default.

Link an article to it which will be used as document position when paid by the guest.

NHS Exemption (Italian)

NHS rate category (Italian)

Not all offers of the spa can be available on NHS supported rates. Using rate category marked as NHS will make sure the price set on this category on offers can only be used with valid prescription. Add it as other rate categories (described in EAME BellaVita Price management) but in addition use the NHS tickbox.

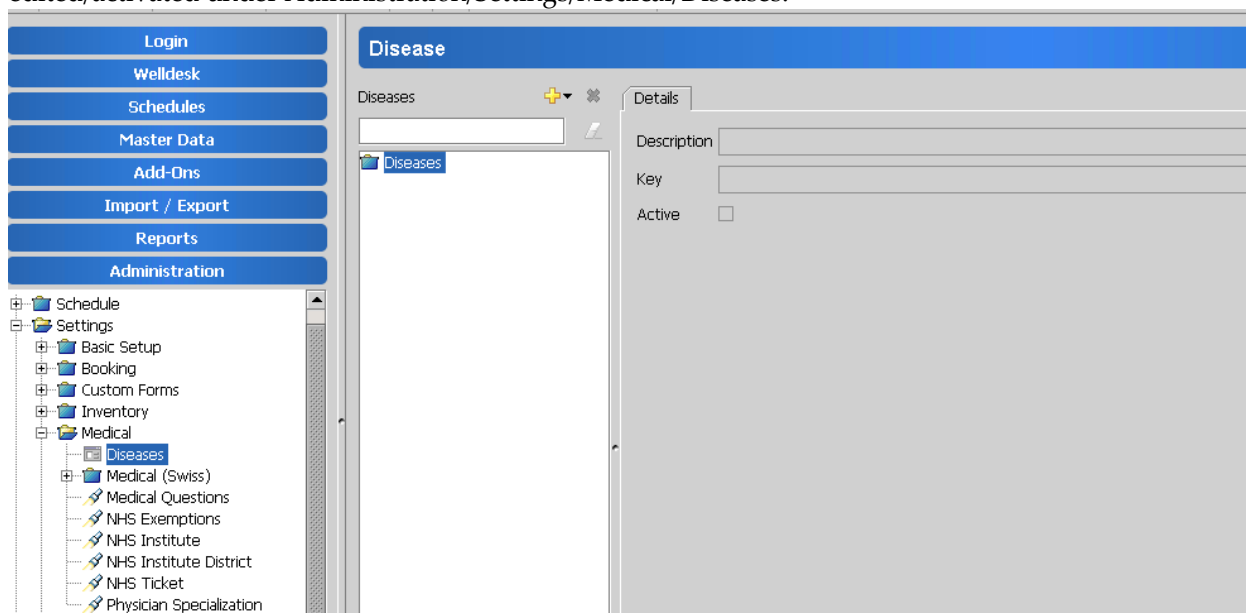
Diseases

Users with doctor's privileges are able to add diseases to the guests as part of their medical history and current diagnosis. This is either imported as the International code of disease (ICD 10) or filled manually.

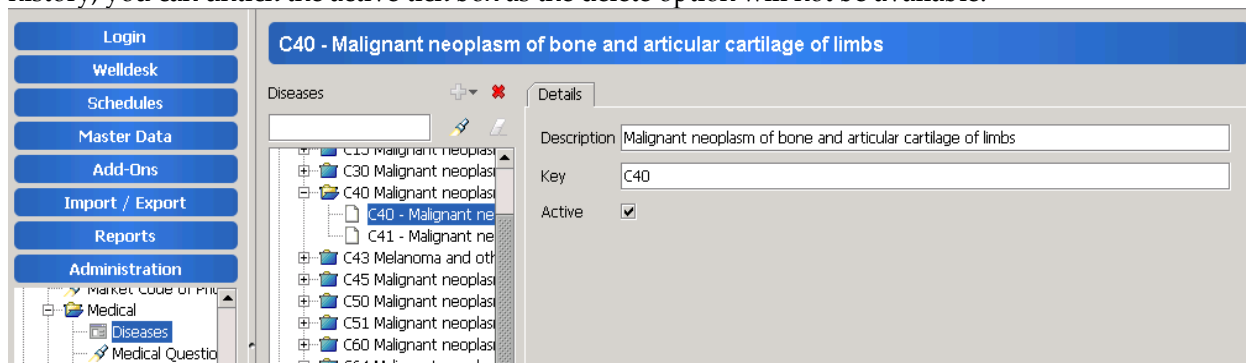
Should that not be loaded by the installation (based on the country setting in the installation dialogue), you can load it manually by:

```
ant db.load.data.icd-10
```

Should your customer edit the imported list or create their own list of diseases, the diseases can be edited/activated under Administration/Settings/Medical/Diseases.



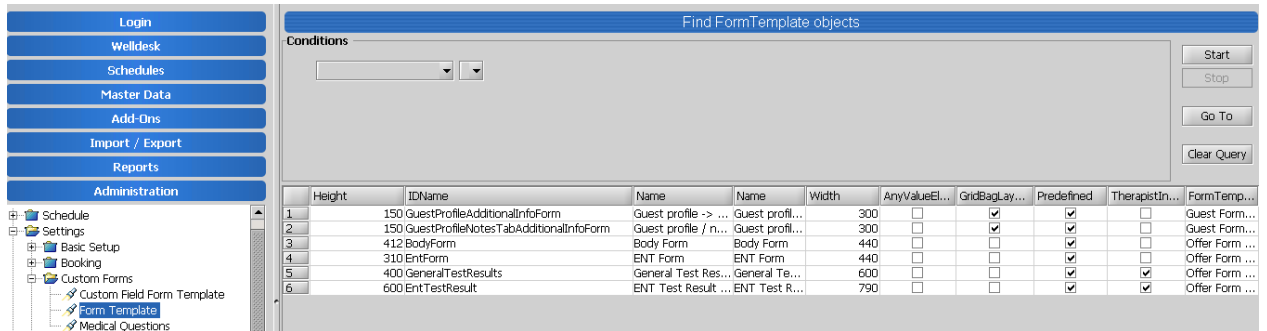
You can add diseases and groups of diseases as in the Master Data menu. A description and key should be added on all items. Should you not wish to use an already existing disease which has a history, you can untick the active tick box as the delete option will not be available.



Medical forms

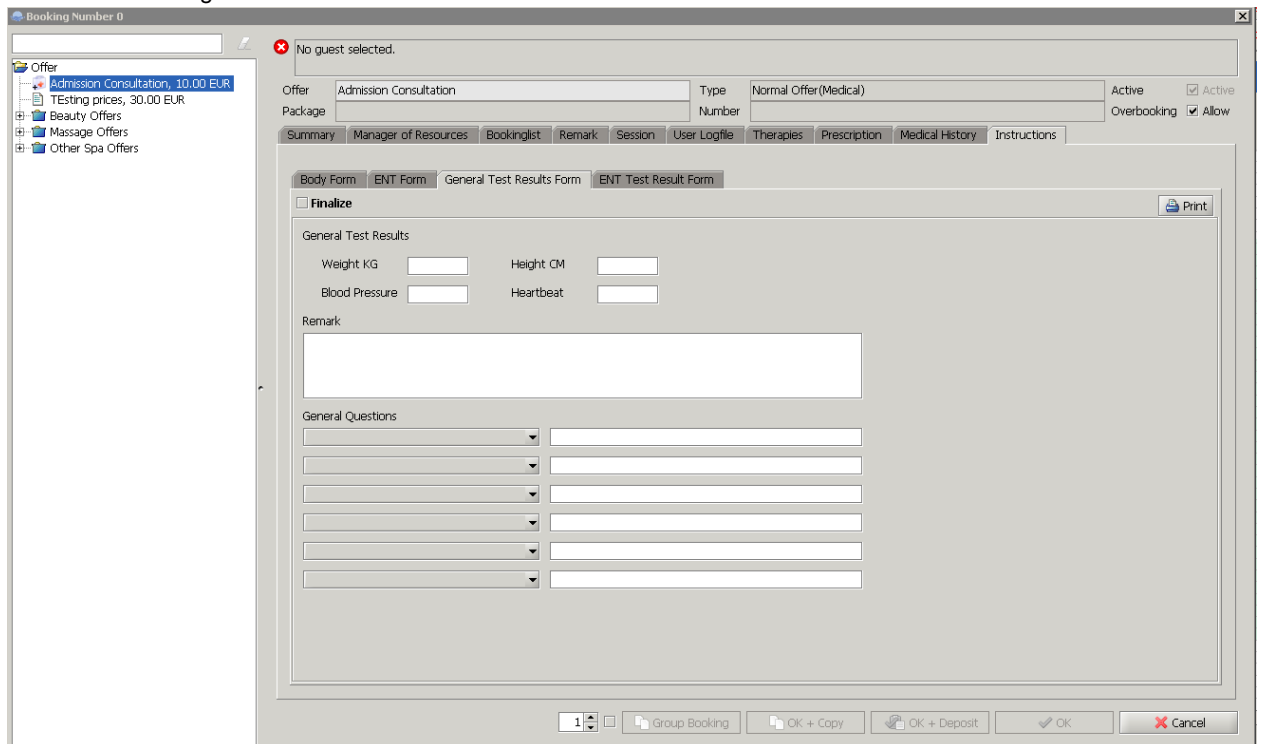
Medical forms are hard coded in BellaVita. Forms are added to any offers in Master Data to contain instructions for the employee and/or allow space for specific information.

They are administered in Administration/ Custom Forms/ Form Template.

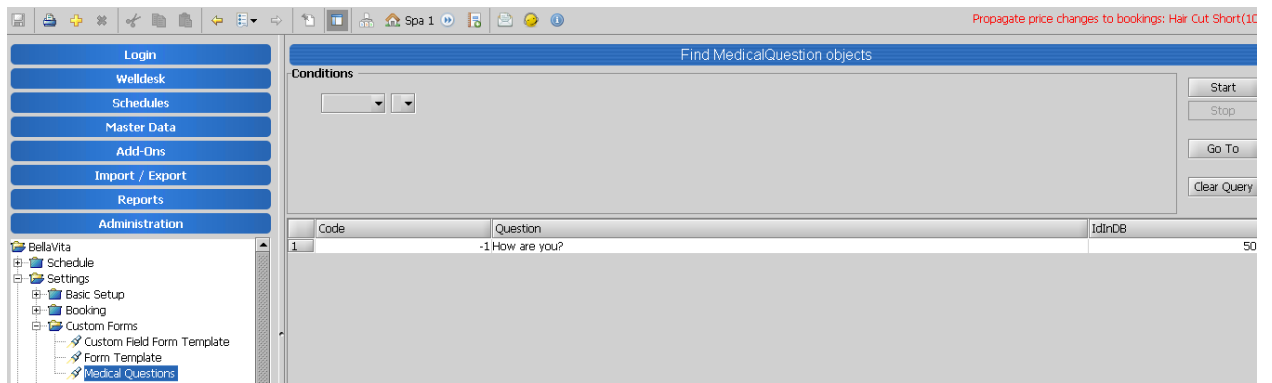


GeneralTestResultForm

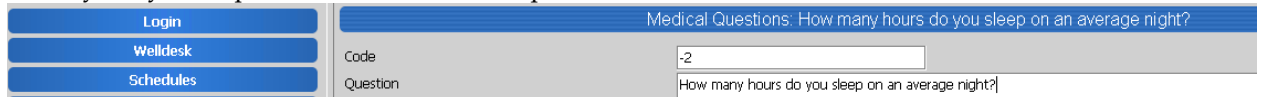
It is designed to be used on the Admission consultations where the doctors/nurses collect the basic information of the guest.



There are general questions that can be customised to be available on the drop down menu. The total number of questions is unlimited, but there can be only 6 selected on a form. These questions are customised per BV installation under: Administration/Settings/Custom Forms/Medical Questions.

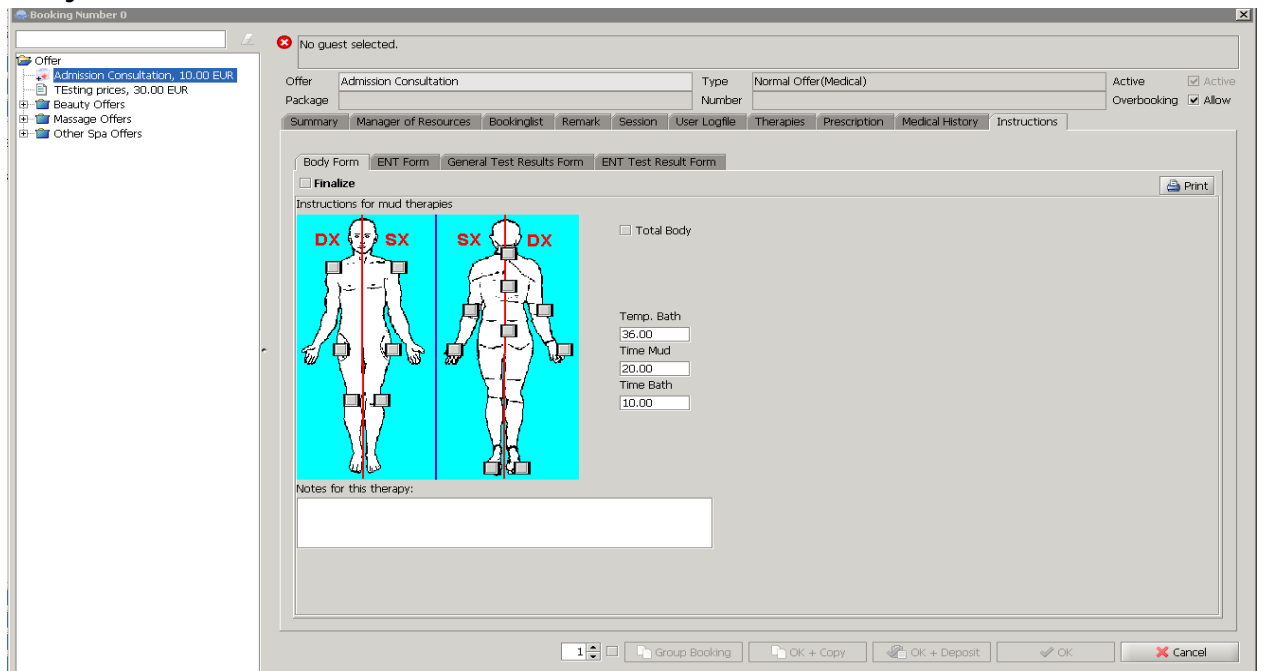


Add by the yellow plus – and edit the description:



Save your changes. This question will be available for selection on the general test results form.

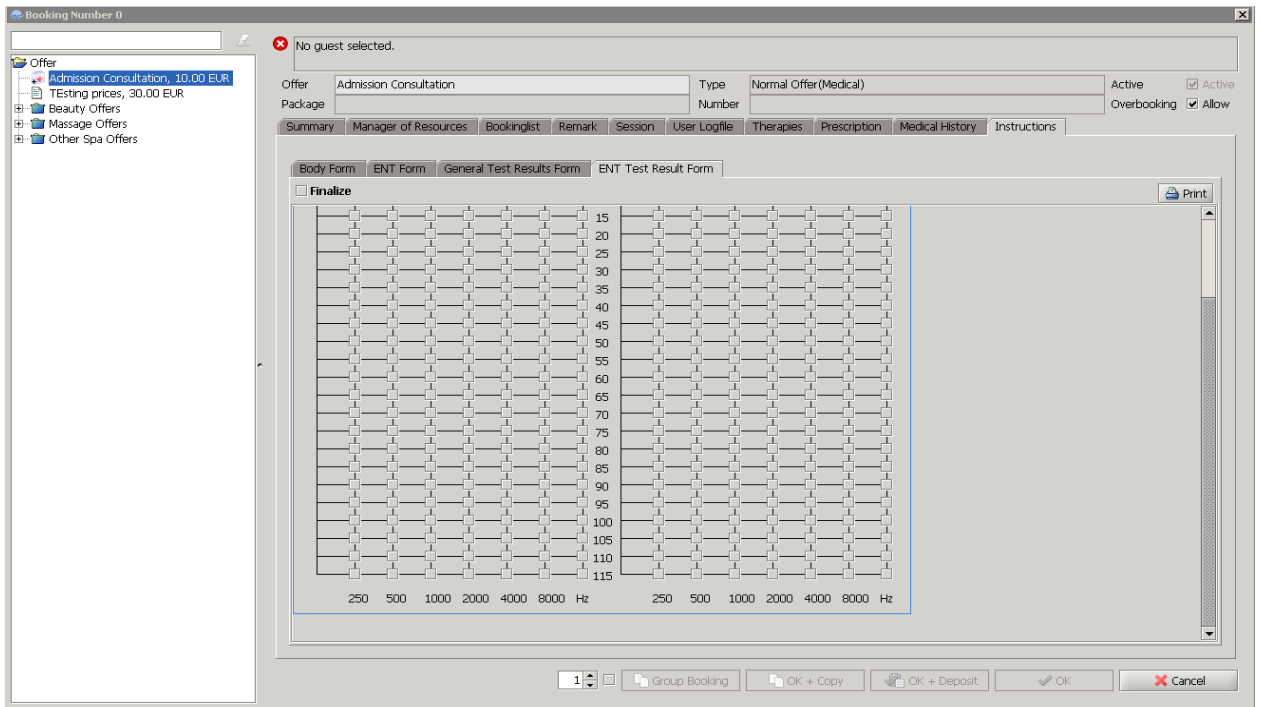
BodyForm



This form is designed for Mud therapies as it displays the body picture to allow marking the affected areas, as well as the temperature of the bath, etc.

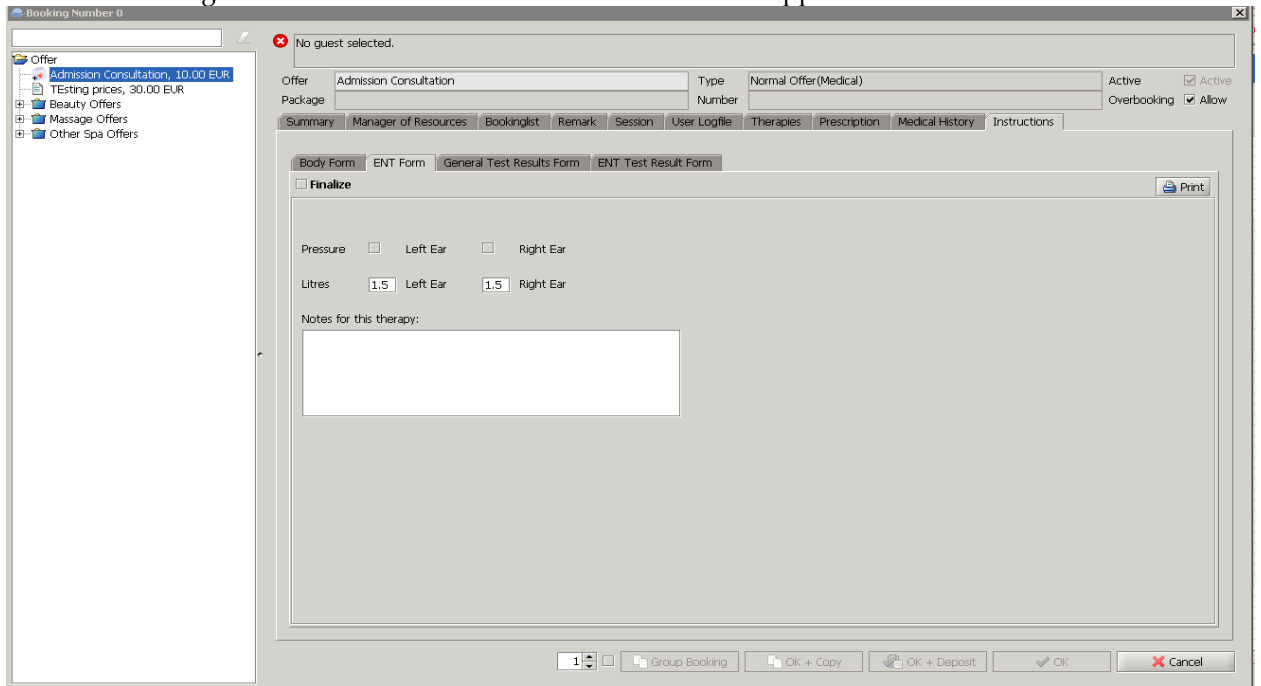
ENT Test Results

ENT Test Result Form (Ear, Nose, Throat) is for handling audiometry test results. Practical to be used on Hearing Test offers or as part of the Admission consultation.



ENT Form

This form is designed to store the instructions for the treatments applied on ears.



Use of Forms

The forms can be assigned on any offer under Master Data – at the bottom of the Details tab.

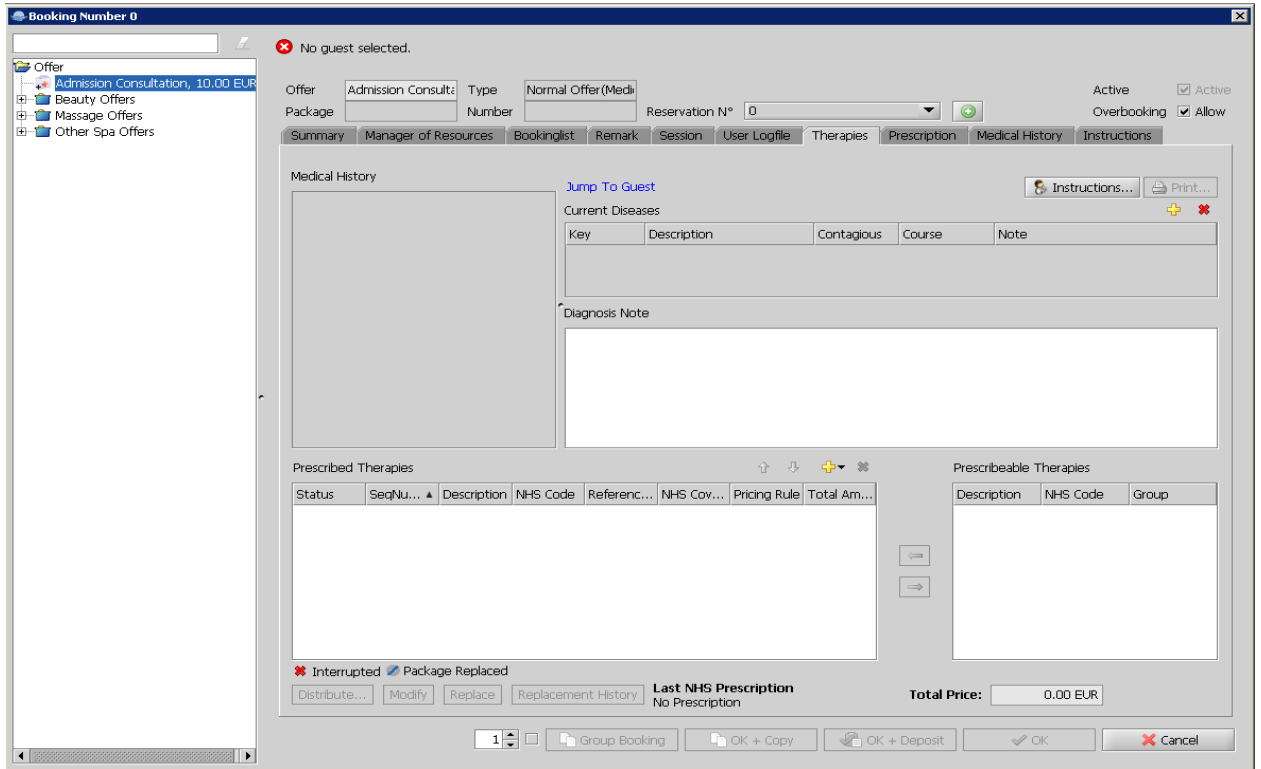
The interface shows two tables side-by-side. The left table, titled 'Assigned Form templates', has columns 'Name' and 'Seq Number ▲'. It contains one row: 'General Test Results Form' with '0' in the 'Seq Number' column. The right table, titled 'Available Form Templates', has a 'Name' column and contains three rows: 'Body Form', 'ENT Form', and 'ENT Test Result Form'. Between the two tables are two buttons: a left-pointing arrow and a right-pointing arrow. An orange arrow points down to the right-pointing arrow button.

Therapies

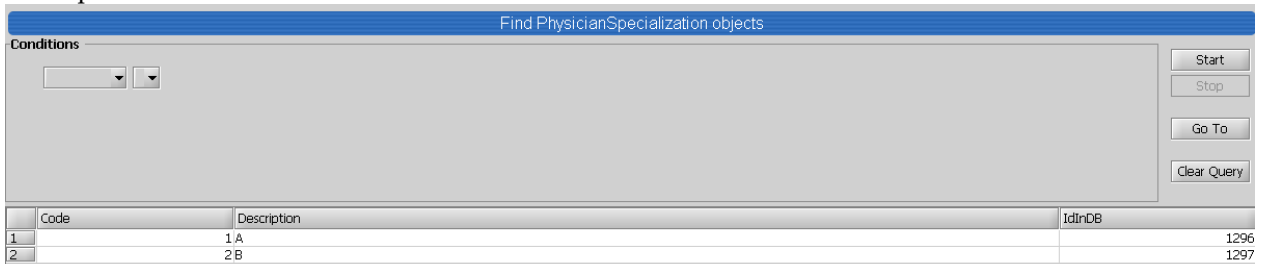
The screenshot shows the 'Admission Consultation' interface. On the left is a navigation menu with items like 'Login', 'Welldesk', 'Schedules', 'Master Data', 'Articles', 'Employees', 'Facilities', 'Inventory administration', 'Offers', 'Orders', 'Packages', 'Physicians', 'Subscription Templates', and 'Suppliers'. The main area is titled 'Admission Consultation' and has tabs for 'Resource Priority', 'Articles', 'Schedule Multiple-Offers', and 'Assign Therapies'. Below the tabs is a list of 'All Offers' including 'Admission Consultation, 10.0', 'Consultation, 20.00 EUR', 'Facility offer, 35.00 EUR', 'TEsting prices, 30.00 EUR', 'Visit', 'Beauty Offers', 'Massage Offers', and 'Other Spa Offers'. The 'Assign Therapies' tab is active, showing a table for 'Diseases treated by this consultation' with columns 'Key', 'Description', and 'Group'. Below this are two sections: 'Prescribable Therapies for Selected Disease' and 'Available NHS Therapies', each with a table for 'Description' and 'Group'. There are also two buttons for moving items between these sections.

When you are booking an admission consultation the Doctor will be able to assign therapies to the booking.

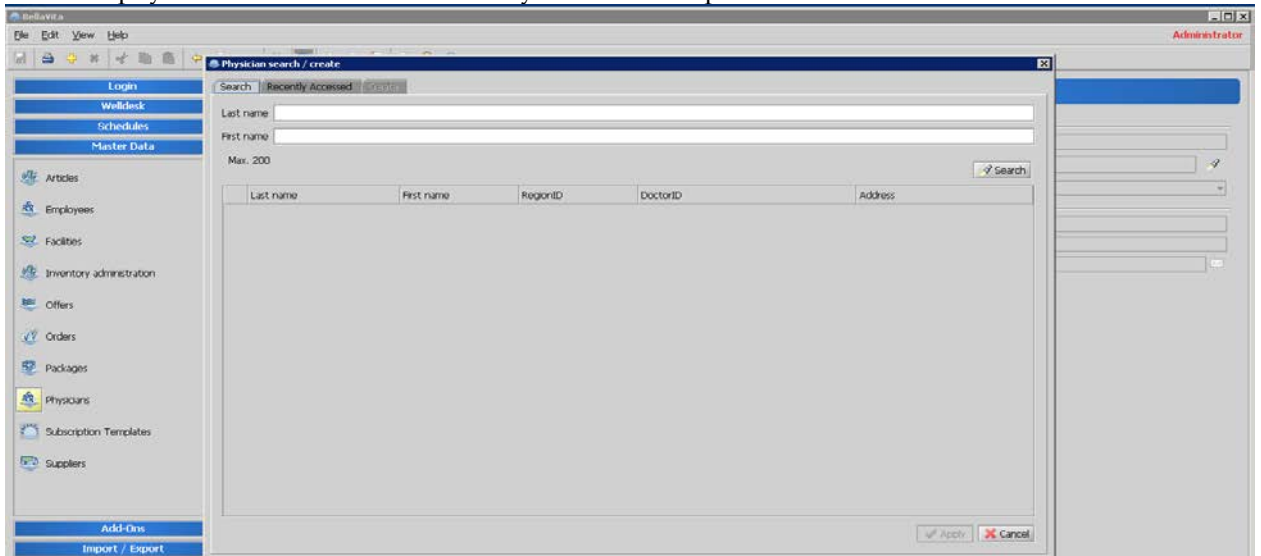
It is available only for admission consultation, and the aim is to add further offers or packages immediately after the consultatin. It is not important to book



To book the therapies the prescriptions need to be administered in BV.
Add specialization:



And add physicians in Master Data with any of the above specialization.



Szecsényi Blanka

Physician
 First name: Blanka
 Last name: Szecsényi
 Specialization: B
 RegionID: 0 DoctorID: 0


Address
 Street: _____
 PC: _____ City: _____
 Region: _____

Contact
 Telephone: _____ Telefax: _____
 Mobile: _____
 E-Mail: _____

Create an Admission Consultation in Master Data



Admission consultation is part of the Medical Module in BellaVita. This feature was introduced i

Go to Master Data/ Offers.

With the yellow plus you can configure the new Admission consultation. 

Bind to consultation feature only exist here.

Admission Consultation

All Offers  

Details | Rates | Charge Types | Skills | Resource Occupation | Resource Priority | Articles | Schedule Multiple-Offers | Assign Therapies

Description: Admission Consultation

Online Name: _____

Online Category: _____

Offer Number: 33

Approved as therapy: _____

Package Offer only: Multi-Offer: Externally bookable:

Max. Participants: 1 Group Offer: Guest is overbookable:

Preparation Time: 00:00 Duration: 00:30 Clearing Time: 00:00

Rest Time: 00:00 Color: Abc Day changes: 0

Offer type: Medical Bind to Consultation

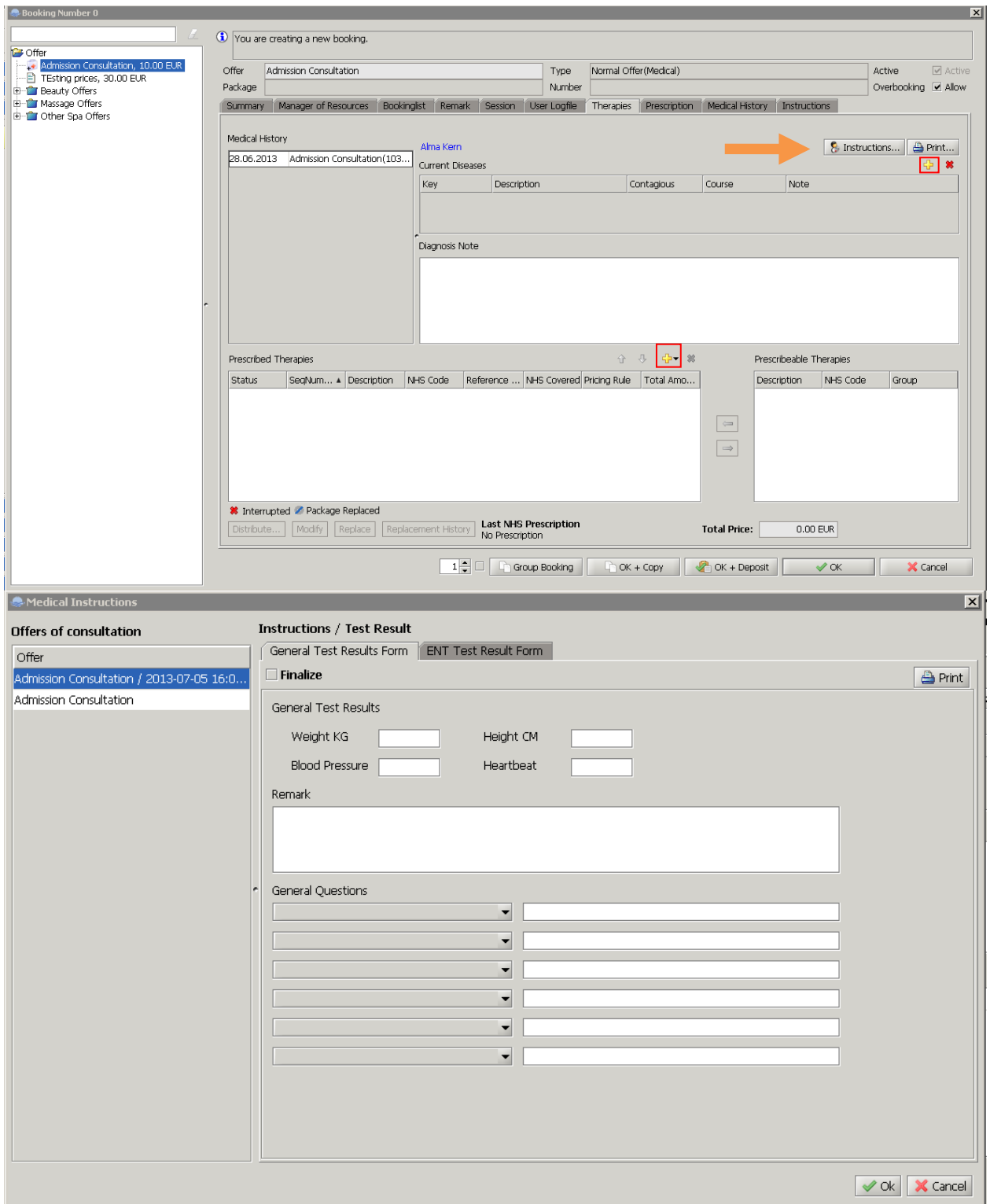
Remark: _____

Online Description: _____

Name	Seq Number
General Test Results Form	0

Name
Body Form
ENT Form
ENT Test Result Form

On Therapies tab the doctor is able to add instructions, to write notes of the Diagnosis and select Prescribed therapies (Package, Offer) with the yellow plus sign.



On Prescription tab you can insert the NHS (National Health System) prescriptions and other administrative data.

Booking Number 0

You are creating a new booking.

Offer: Admission Consultation Type: Normal Offer (Medical) Active Active

Package: Number: Overbooking Allow

Summary Manager of Resources Bookinglist Remark Session User Logfile Therapies Prescription Medical History Instructions

Region Code: Prescription Number: Note:

NHS Ticket: NHS Institute: Exemption:

Last NHS Prescription: No Prescription

NHS Institute District: Region: Province: District:

Date of Issue: Expiry Date: Date of payment: N/A Expiry date of payment: N/A

Issuer

First name: Last name: Specialization: Region: PhysicianID:

Address

Street: PC: City: Region: Province:

Contact

Telephone: Telefax: Mobile: E-Mail:

Specialist

First name: Last name:

Address

Street: PC: City:

Group Booking OK + Copy OK + Deposit OK Cancel

On the Medical History tab they can add the previous diseases, former consultations, documentations, etc.

Booking Number 0

You are creating a new booking.

Offer: Admission Consultation Type: Normal Offer (Medical) Active Active

Package: Number: Overbooking Allow

Summary Manager of Resources Bookinglist Remark Session User Logfile Therapies Prescription Medical History Instructions

Show deleted diseases as well Show Diseases Added During Consultations

Disease History

Key	Description	Current Dis...	Contagious	Course	Note	Last Modified By	Last Modification Date

Active Deleted Modified Reactivate Print

▼ Change History of Selected Disease History Entry

Event	Changed Property	Old Value	New Value	Modified By	Time Stamp

Group Booking OK + Copy OK + Deposit OK Cancel

4 Create a Consultation in Master Data

Creating a Visit in BellaVita also belongs to the Medical Module. It is also differentiated from the other offers with a medical sign.



You will be able to create a new Consultation with the yellow plus sign.

You can start configure the offer.

On Details tab you can choose the offer type. In this case it will be Medical. Then you can add the Form Templates as we did in Admission Consultation.

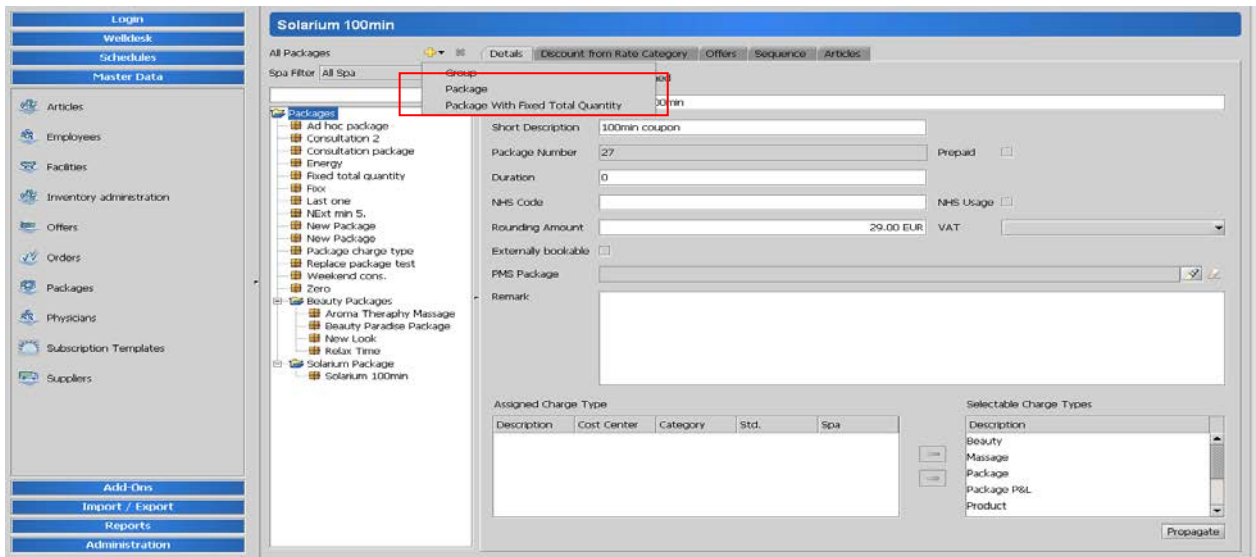
The screenshot displays the 'Visit' configuration window in the BellaVita software. The interface includes a left-hand navigation menu with options like 'Login', 'Welldesk', 'Schedules', 'Master Data', 'Articles', 'Employees', 'Facilities', 'Inventory administration', 'Offers', 'Orders', 'Packages', 'Physicians', 'Subscription Templates', and 'Suppliers'. The main area is titled 'Visit' and contains several tabs: 'Details', 'Rates', 'Charge Types', 'Skills', 'Resource Occupation', 'Resource Priority', 'Articles', 'Schedule Multiple-Offers', and 'Assign Therapies'. The 'Details' tab is active, showing fields for 'Description' (Visit), 'Online Name', 'Online Category', 'Offer Number' (52), 'Approved as therapy', 'Package Offer only', 'Max. Participants' (1), 'Preparation Time' (00:00), 'Rest Time' (00:00), 'Offer type' (Medical), 'Duration' (00:30), 'Color' (ABC), 'Externally bookable', 'Group Offer', 'Guest is overbookable', 'Clearing Time' (00:00), 'Day changes' (0), and 'Bind to Consultation'. A red box highlights the 'Offer type' dropdown menu. Below the main form, there are sections for 'Assigned Form templates' and 'Available Form Templates', both with red boxes around their headers. The 'Assigned Form templates' section has columns for 'Name' and 'Seq Number'. The 'Available Form Templates' section lists 'Body Form', 'ENT Form', 'General Test Results Form', and 'ENT Test Result Form'.

5 Fix Total Quantity Packages

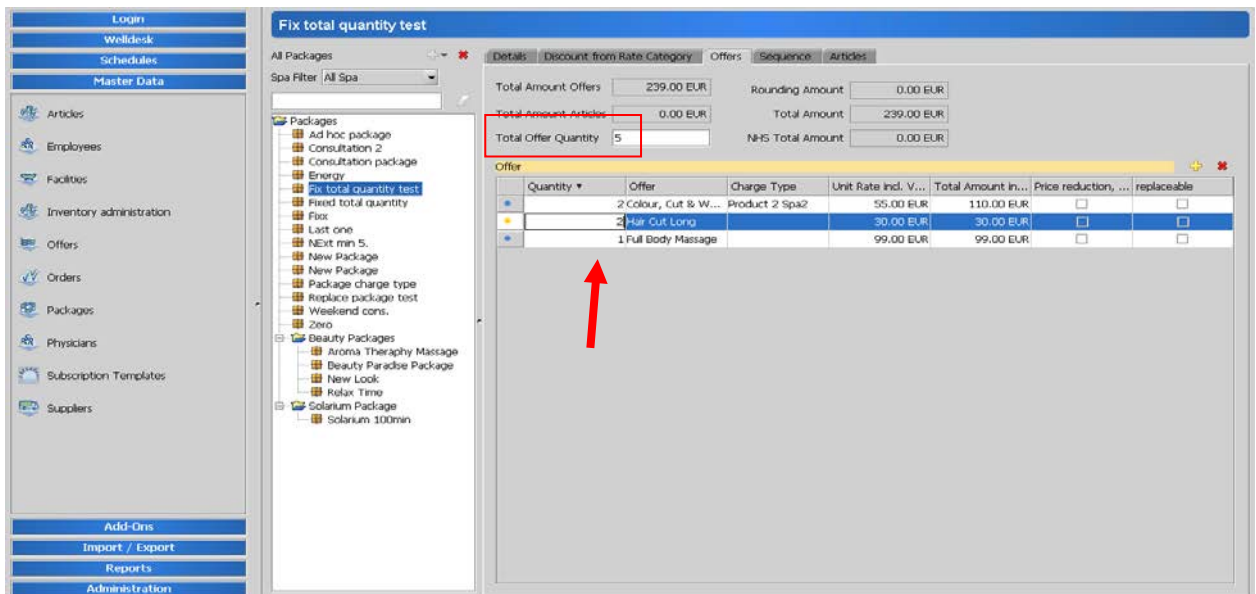
Fix total package is a new feature in BellaVita. It is used for configuring a fix number of offers in a package. It is useful when the Spa limits the number of higher category offers and allows more from the lower prices.

So the Spa can make sure that the guest is using the correct number of different offers within the Package.

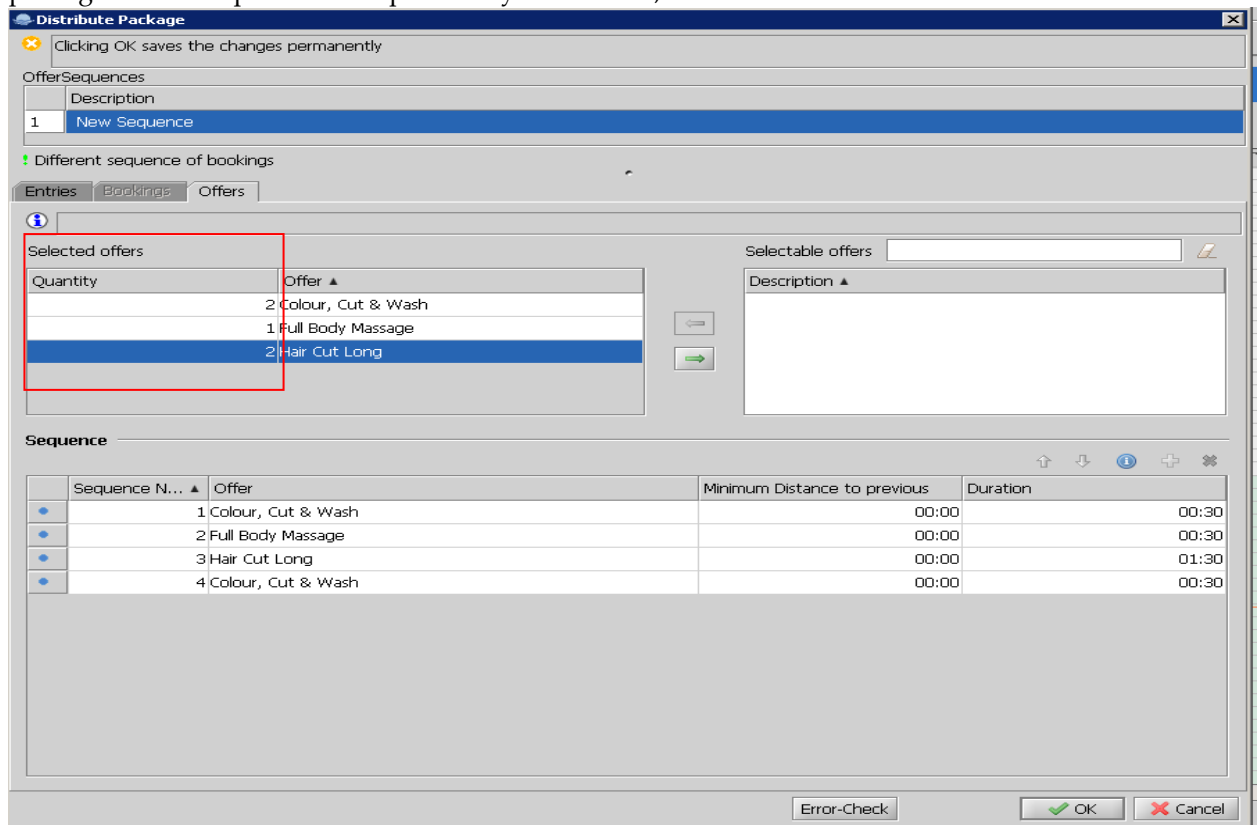
You can create the package in Master Data/ Package and with the yellow plus sign you choose the Package with Fixed Total Quantity.



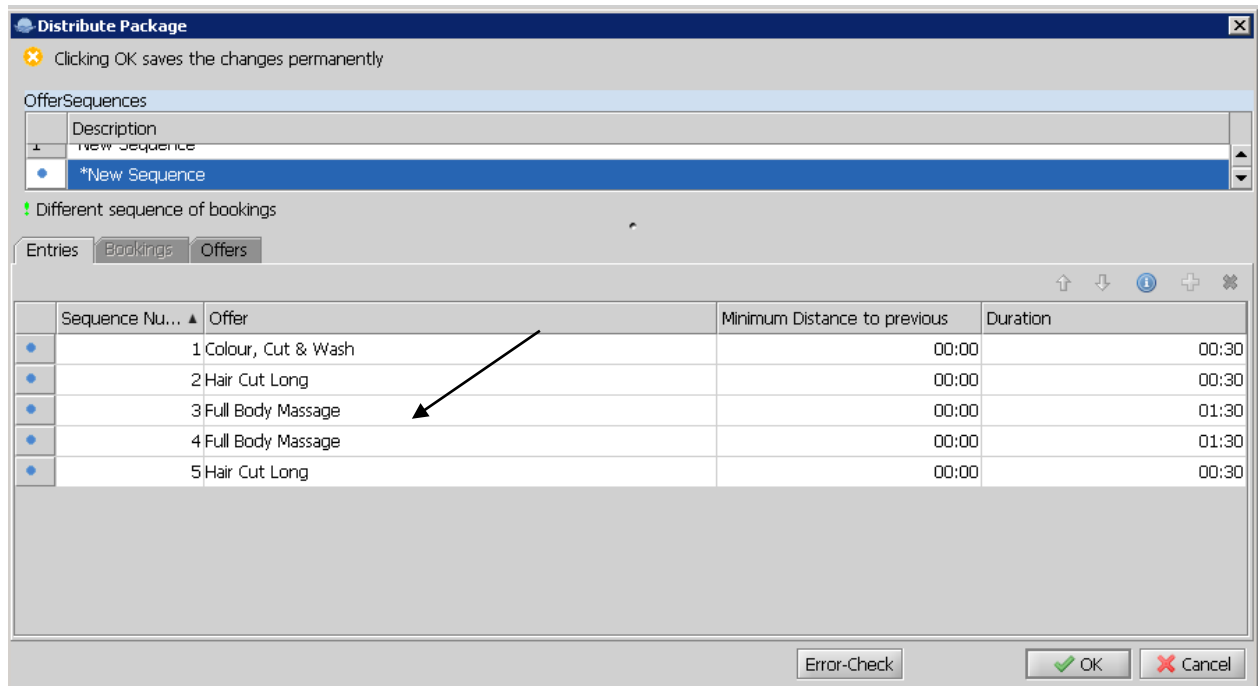
The main difference is on Offers tab, you can add the offers with the yellow plus. Total offer quantity is for instance 5, so the sum of the different offers must be 5 as well. You are also able to set the Max Quantity per offer.



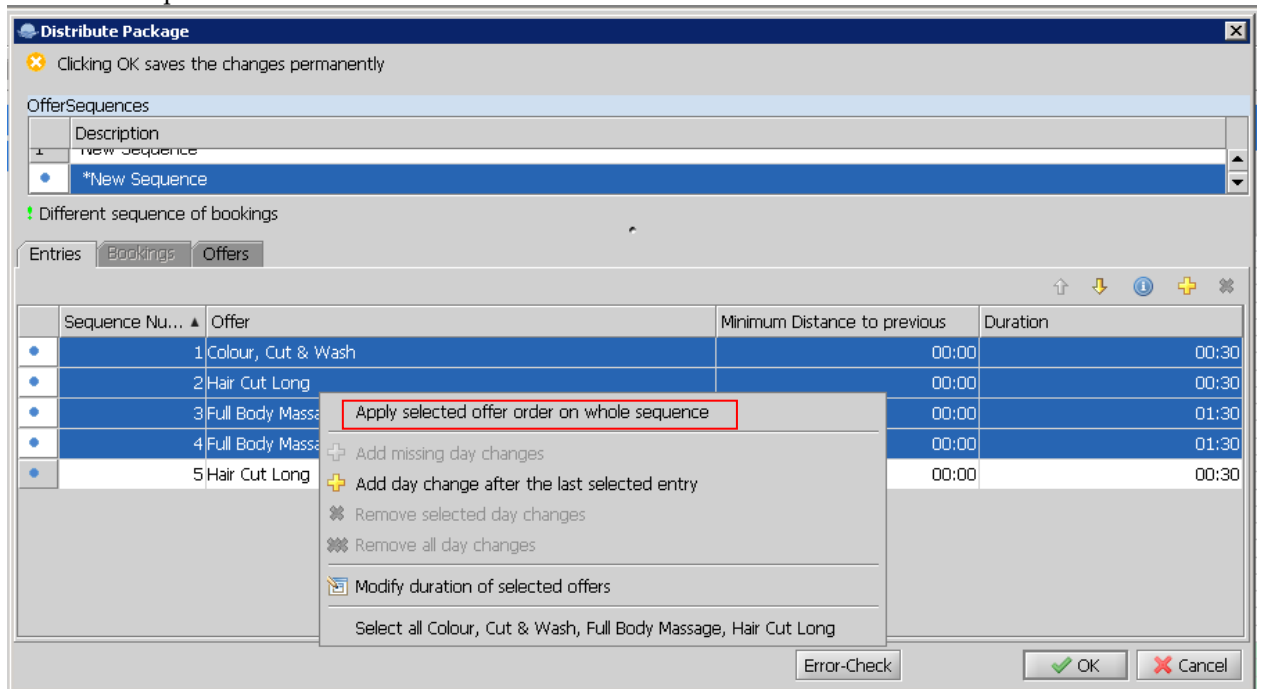
Here you can distribute the package and set the quantity of offers. The sum of offers within a package must be equal with the previously set number, otherwise it won't distribute.



Sequence can be automatically or can be varied manually by picking up one offer and move it up or down and leave it at the right position.

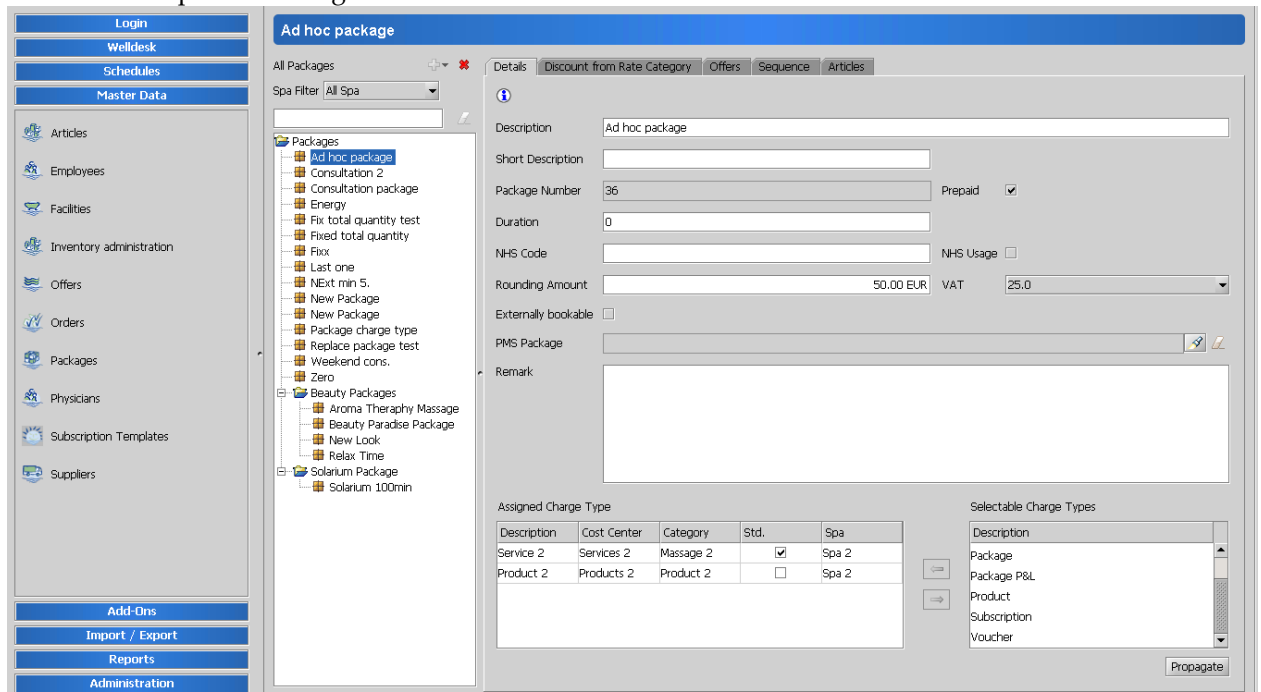


When it is ready, you can highlight several offers and with a right click you can apply the order on the whole sequence.



Ad-Hoc Package

This is a customised fix total quantity package. While using it after the admission consultation the doctor can choose different therapies according to the patient's needs. Then the Receptionist can book the therapies following the doctor's instructions.



Login

Welldesk

Schedules

Master Data

- Articles
- Employees
- Facilities
- Inventory administration
- Offers
- Orders
- Packages
- Physicians
- Subscription Templates
- Suppliers

Add-Ons

Import / Export

Reports

Administration

Ad hoc package

All Packages + - ✖

Spa Filter: All Spa

Packages

- Ad hoc package
- Consultation 2
- Consultation package
- Energy
- Fix total quantity test
- Fixed total quantity
- Fix
- Last one
- NExt min 5.
- New Package
- New Package
- Package charge type
- Replace package test
- Weekend cons.
- Zero
- Beauty Packages
 - Aroma Therapy Massage
 - Beauty Paradise Package
 - New Look
 - Relax Time
- Solarium Package
 - Solarium 100min

Details
Discount from Rate Category
Offers
Sequence
Articles

Total Amount Offers:

Rounding Amount:

Total Amount Articles:

Total Amount:

Total Offer Quantity:

NHS Total Amount:

Offer + ✖

Quantity ▼	Offer	Charge Type	Unit Rate incl. V...	Total Amount in...	Price reduction, ...	replaceable
1	1 Admission Consul...	Beauty	10.00 EUR	10.00 EUR	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2	2 Facility offer	Beauty	35.00 EUR	70.00 EUR	<input type="checkbox"/>	<input type="checkbox"/>
3	1 Colour, Cut & W...	Massage	55.00 EUR	55.00 EUR	<input type="checkbox"/>	<input type="checkbox"/>
4	1 Refreshing Oil Ma...		68.00 EUR	68.00 EUR	<input type="checkbox"/>	<input type="checkbox"/>
5	1 Spring Relax The...	Voucher	45.00 EUR	45.00 EUR	<input type="checkbox"/>	<input type="checkbox"/>

Fix Total Quantity Packages

23

6 Privacy Consent

Guest profile Click on Privacy Consent – Print it.

Health information is very sensitive in this sector; therefore customers need to be confident that their information will be handled appropriately and confidently.

Privacy consent is a Document provided by the Spa which must be printed out and signed by the customer. Later on it is possible to look up from database and refresh them.

The screenshot shows a software interface for a guest profile. The 'Privacy Consent' document is listed in a table with the following details:

Description	Value
DoPrintConsent	✓

Other visible fields include: Guest (Mrs. blanka szecsenyi, female, born 02.10.2012), Address (Abruzzo, Milan), and various insurance and NHS Institute District information.

Guest signs it = accepted. > Click > accept privacy consent.

Then the Privacy consent option is available.

The screenshot shows a 'Privacy Consent History Dialog' window with the following data:

User as Text	Time Stamp
cid	Oct 27, 2012 11:53:42 AM

The dialog also features a 'Close' button with a green checkmark icon.

Required setup: Administration/ System/ System parameter
ch.corix.w4y.bo.Guest.PrivacyConsentPrintingEnabled= true

The screenshot shows a software interface with a left-hand navigation menu and a main search area. The navigation menu includes options like Login, Welldesk, Schedules, Master Data, Add-Ons, Import / Export, Reports, and Administration. Under Administration, there are sub-categories: Error Text, Gender, Package State, Periodicity, Quantity, Time Interval, Workstation, System (with sub-items: Scheduled Task, Spa, SystemParameter), and Templates (with sub-items: Absence Template, Guest Relation Template). The 'SystemParameter' item is selected.

The main search area is titled 'Find SystemParameter objects'. It has a 'Conditions' section with a search box containing '%privacy'. Below the search box are 'AND' and 'OR' dropdown menus. To the right of the search box are buttons for 'Start', 'Stop', 'Go To', and 'Clear Query'.

Below the search area is a table with the following data:

	ParameterDescription	ParameterKey	ParameterValue	UserDefined	Spa
1	ch.corix.w4y.bo.Guest.PrivacyConsentPrintingEnabled:	ch.corix.w4y.bo.Guest....	true	<input checked="" type="checkbox"/>	